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News & Views is published in March, June, September & December. Comments, facts and opinions expressed herein are the sole responsibility of the authors and do not express agreement of the members. If you would like to contribute information for up coming newsletters, please mail to the ORA - 4270 N. 139th Street, 68164, or CALL (402) 493-4739.



- Porky Butts
- Markel
- Monarch Prime & Bar at Hotel Deco

# CANCELED



Due to Covid Concerns

OCTOBER 17<sup>th</sup>
EVENT WILL
NOT TAKE PLACE

We will plan for a 2022 event to celebrate the newest nominees to the Hospitality Hall of Fame

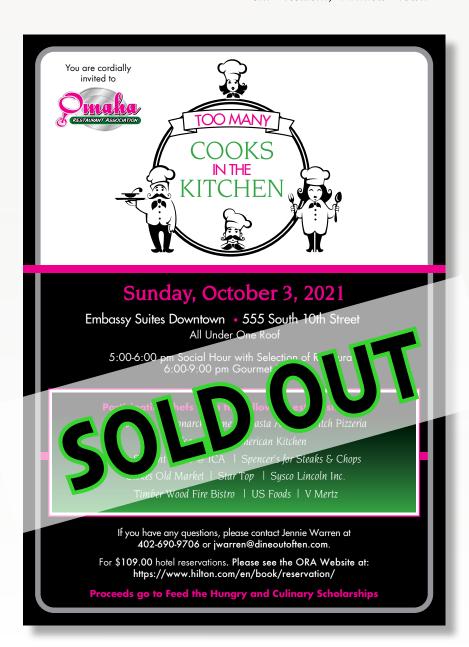
# NEWS & VIEWS

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# From Your President Hello Everyone,

So nice to see you all at the Annual Golf Tournament in August. I have to say I really enjoyed my job this year at the tournament. I got to visit with so many of you. We are really looking forward to Too Many Cooks in the Kitchen in October. I wish the invite could have gone out to all of you but we honored those who had a reservation in 2020, then spring of 2021 and we are finally able to move forward with the event. We are sad to say the Omaha Hospitality Hall of Fame dinner has been canceled due to Covid-19. We are very much looking forward to inducting the next class in October of 2022.

Dine Out Often, Your President, Matthew Brown



# **OMAHA RESTAURANT ASSOCIATION** 2020 ANNUAL GOLF OUTING



## **CONGRATULATIONS TO OUR GOLF TOURNAMENT WINNERS**

1ST PLACE - Loffredo Fresh Foods

Thank you to SG Roi and Havana Garage for donating cigars which generated \$200 for the ORA!

Thank you to Chesterman Coca Cola for generating \$280 through your game on Sandstone #4.

And lastly, thank you to Farmers Insurance for supplying the Bourbon and Bourbon set to your lucky winner!

We hope you all enjoyed your day of playing, sampling, eating and networking. I know we did!

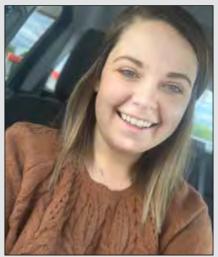


3RD PLACE – Access Payment Processing /Old Mattress Factory

# Board Member Bio

### **CAITLYN HAZELWOOD**

Jams-Old Market



As General Manager at Jams in the Old Market, Caitlyn Hazlewood is invested in the success of her team by creating a culture that's fun and business savvy. Being in the industry for a decade, Caitlyn contributes her experience in the industry to shaping her into the manager she is today.

"We are truly blessed to create greatness every day. Whether that be in the kitchen with good food, behind the scenes at an event, or on the floor making a memorable guest experience. We are fortunate to be a part of important moments in the lives of our customers. After all, what's a birthday without a celebratory dinner or an anniversary without a good bottle of wine!"

Born and raised in the Loess
Hills near Council Bluffs, IA,
Caitlyn received her Bachelor of
Science degree from the University of Nebraska at Omaha in
Public Relations and Advertising.
She then moved to Nacogdoches,
Texas to study in the mass communications master's program
at Steven F Austin University.
Caitlyn currently lives in Carson,
Iowa with her husband Jeff and
their dog Copper.

Love interests (outside of Jeff): Cookbooks, Alinea and Grant Achatz, mixology, and Carla Rockmore's tiktok

# To all those who made our 2021 Golf Outing A Huge Success THANK YOU THANK YOU THANK YOU THANK YOU THANK YOU

**Stone Creek:** GM-Connor Farrell, F & B Mgr-Rylan Cotton, Head Golf Pro-TJ Loudner and the entire staff who worked so hard all weekend to make our tournament far above par!

Board Members: For gathering prizes and helping to execute the day of!

**Signage:** Quality Brands for making it such a pleasure to work with!

**Welcome Beverages:** Javo Beverage, Johnson Brothers, Red Bull and Republic National Distributing Co.

**Food & Paper Products Throughout The Day:** Glenn Valley Foods, Loffredo Fresh Foods, Omaha Steaks, Performance Foodservice, Rotella's, Sysco Lincoln, Inc. and US Foods.

**Beverage Donors Throughout Entire Tournament:** Chesterman Coca-Cola, Premier Midwest, Quality Brands of Omaha, Johnson Brothers of NE, E & J Gallo, RNDC & Brown Foreman, Blue Chair Bay, DFV, Edrington, Pernod, Sazerac, Ste Michelle and Trinchero.













































































































































































































































































# RATINGS MAP RELEASED BY DOUGLAS COUNTY HEALTH DEPARTMENT

Link to View the New Restaurant Inspection Ratings.

HTTPS://WWW.DOUGLASCOUNTYFOODINSPECTIONS.COM/

Healthy. Vibrant. **Everyone. Everywhere.** 

# Purveyor Member Bio







**CODY ROACH - ACCOUNT EXECUTIVE** 

2625 S 140th St. Omaha, NE 68144 Phone: 402.399.8721 x. 119 Fax: 402.399.9714

**EMAIL:** 

croach@universalinsgroup.com LINKEDIN: LinkedIn - Cody Roach WEBSITE:

www.universalinsgroup.com/#CodyR

Cody Roach is a producer and is committed to providing exceptional service to clients by finding them the best rate for their insurance and the best coverage to protect their most precious assets.

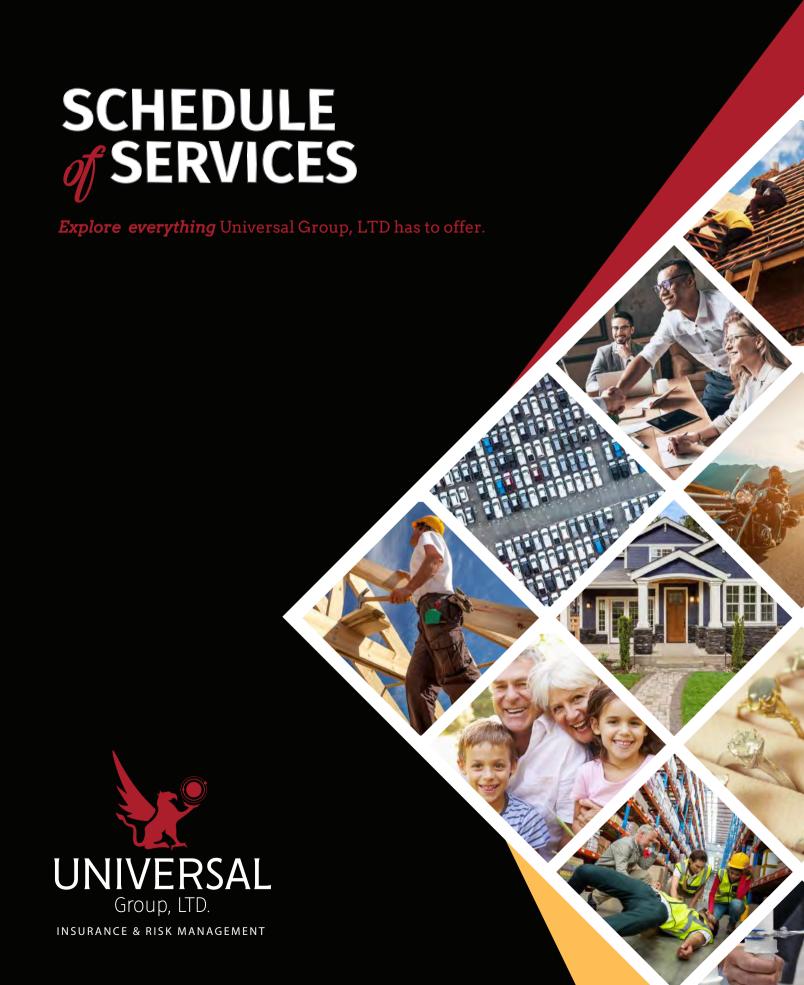
Cody is dedicated to upholding all of Universal Group's core values to ensure that efforts in servicing clients and supporting fellow agents result in success for the entire team. Cody acknowledges that happiness flows, and by being devoted to striving for his clients' happiness, he, in turn, is rewarded with a sense of accomplishment and success.

Before joining the insurance industry, Cody gained great experience in roles such as safety and sales. He was the director of safety at Nebraska Beef and a recruiter, staffing healthcare professionals where he achieved top producer status, receiving awards and setting records for new growth and retention of clients. Cody graduated from the

University of Nebraska at Omaha in 2017 with a business degree, focusing on management.

Cody thrives on learning, growing and looks forward to doing just that in his role at Universal Group. He knows that the key to his success has been making new connections and learning new ideas, techniques, and gaining resources in his previous industries. His role as an Account Executive is no different. Therefore, he looks forward to meeting new people and serving all of their insurance and risk management needs,

In Cody's free time, he enjoys traveling to new places throughout the United States and outside of the country. His favorite place so far is the Bahamas. He appreciates experiencing new things and meeting new people in different environments. If he is not traveling, you can find him playing a softball game or playing competitive volleyball.



Insurance & Risk Management

# **Your Universal Partner**

results for their customers.

#### WHO WE ARE

Universal Group, LTD. is an independent insurance agency, brokerage, and consulting company in Omaha, Nebraska, founded in 1982. With an Omaha legacy dating back to 1889, we remain locally owned and operated. Within the last five years, Universal Group has grown and now exists in several states including Arizona, Tennessee, and South Carolina and will continue to expand into other markets in the near future.

#### WHAT WE DO

We exist to protect our clients from potential loss through risk management and insurance services. The actions we take and the products we recommend directly affect our clients' bottom line profits. In partnership with specialized insurance company representatives, we assist with risk analysis, self-insurance, safety surveys, loss control, claims, or any technical difficulty encountered. We work to create a tailored policy that fits your exact needs. Our agents and support staff are committed to creating the best customer service experience within each transaction and each interaction.

#### **WHY WE CARE**

The griffin in our logo is more than an image. It represents the core of why we are here. Each of our agents and support staff works each day to protect your treasure. You've worked hard to achieve your success. Our passion is helping others grow. It's literally in our CORE values as a company and as individuals. We protect your investments, treasures, and hard work so that you can continue to create, grow, and succeed.

Always available, quick response time, awesome rates...the list goes on and on.
Thank you!

- Customer Katie R.

#### **CORE VALUES**

LEARN & GROW | HONOR YOUR WORD | SERVE OTHERS | POSITIVE THINKING

#### THE UNIVERSAL WAY

We are here to serve our customers while protecting their possessions. We strive to make our communities and our customers better off than they were before we met them. We will build and foster a culture of positivity and growth. We will continue to give back and protect our communities in which we live, work, and play.



### Committed to Growth

We exist to protect our clients from potential loss through risk management and insurance services. The actions we take and the products we recommend directly affect our clients' bottom line profits.

In partnership with specialized insurance company representatives, we assist with risk analysis, self insurance, safety surveys, loss control, claims, or any technical diffculty encountered. We work to create a tailored policy that fits your exact needs.

We have a local presence in our markets we serve and are on the verge of becoming a national agency with the ability to write our programs in all 50 states. The agency has grown over 300% since Headlee decided to make his vision of this agency a reality.

The agency has built many insurance programs for multiple lines of business and customers. Notable programs include Auto Dealers insurance, construction and bonding just to name a few with many more to follow.

In the highly competitive insurance industry, quality client service is essential. Universal Group offers its clients the best of this service. We remain dedicated to professionalism, regular client contact, and ongoing education concerning the many changes in our field. It is our goal to remain informed about the latest insurance opportunities.

By remembering our roots in Omaha, we bring the combination of tradition and highly technical insurance skills to all of our clients, both new and old.

We are committed to our continuing and uncompromising philosophy to provide the best insurance and risk management advice available Universal Group will continue to offer the same level of service that our customers have always had. As reflected in our CORE values, we believe roots can be honored while fostering growth to continue to provide the best client experience for each of our customers.

Good range of insurance coverage for business.
Great client service.

- Customer since 2019

### Products & Services



#### **ROOTED IN OMAHA VALUES**

Formerly known as Loring & Company, Universal Group is an independent insurance agency, brokerage, and consulting company in Omaha, Nebraska, founded in 1982. With an Omaha legacy dating back to 1889, we remain locally owned and operated. Our name has changed, but our mission has not. We still provide the Omaha metro with the best products, service and advice available in the insurance and risk management field.



#### **OUR HISTORY**

Dan Loring entered the business in 1967, preceded by Dan Loring, Sr. who handled insurance for Omaha clients beginning in 1946. The Loring family established a trusted name in Omaha and the surrounding areas for almost three decades before the agency was purchased from Dan Loring in July of 2013 by Daniel R. Headlee.



Pictured: Daniel R. Headlee

#### **OUR FUTURE**

During Headlee's time at the helm of this established agency, he has worked to maintain the reputation and golden standard of risk management the Loring family created. Headlee went into the purchase of Loring & Company with 22 years of experience in the insurance and risk management field. He saw the opportunity to take an already reputable and trusted company, and foster its growth. Today, Universal offers more products and services, it has expanded to include multiple locations with plans to add many more locations in the future.





## Products & Services

#### **BUSINESS INSURANCE**

#### **Specialty Programs for:**

#### Construction

- >> Electricians
- >> Plumbers
- >> Home Builders including Builders Risk
- >> Land Contractors (Grading, Lawn Care, Excavation)

#### **Auto Dealers and Service Repair**

- >> New Franchise Auto Dealers
- >> Used Non Franchised Dealers
- >> Body Shops
- >> General Service and Repair (Transmission, Tires, Salvage)

#### **BONDING**

- >> Contractor Bonds
- >> Performance and Payment Bonds
- >> Auditing of Financials for Binding Lines
- >> Estate Bonds
- >> PI and Notary Bonds

#### **WORKERS' COMPENSATION INSURANCE**

- >> High Deductible
- >> Retro Plans
- >> Captive Plans
- >> Fixed Costs

#### **AUTO INSURANCE**

- >> Standard & SR22
- >> High Risk
- >> Preferred
- >> Motorcycles



**Products & Services** 









## Products & Services

#### **HOME INSURANCE**

- >> High Value Homes
- >> Valuable Articles
- >> Toys
- >> Boats
- >> Renters
- >> Condos

#### **LIFE INSURANCE**

- >> Term
- >> Universal
- >> Whole Life
- >> Long Term Care
- >> Buy/Sell Agreements and Funding

#### **HEALTH INSURANCE**

- >> Group
- >> Individual
- >> Dental
- >> Vision
- >> Ancillary, Cancer, Accident Plans









Universal Group, LTD.

### **Our Carriers**

#### WE REPRESENT A LARGE & DIVERSE LIST OF CARRIERS, INCLUDING (BUT NOT LIMITED TO):





































































What I love most is that we can call with any information we need and Universal supplies it for us immediately including supplying the needed documents directly to our customers. Really appreciate the personal attention.

- Customer Lynn S.

## Industries & Specialties

#### **INDUSTRIES**

- >> RV Dealers
- >> Towing
- >> Auto Repair
- >> Warehouse/Manufacturer
- >> Restaurant
- >> Fitness/Gyms/Recreational/Clubs
- >> Construction
- >> Transportation
- >> Real Estate/Property/Multi-Family Housing
- >> Professional; Banking, Accounting, etc.
- >> Retail
- >> Medical Facilities

With over 200 years of experience combined, our agents have an extensive background in a variety of industries ranging from RV dealers to medical facilities.

#### **SPECIALITIES**

- >> Auto Dealers
- >> Construction
- >> Property
- >> Transportation
- >> Specialty High Risk Insurance

Our deep rooted commitment to our carriers has allowed us to develop valuable and ever lasting relationships that position us to be able to develop specialty programs for our clients to serve their unique needs. We currently over a variety of specialty programs and continue to develop new ones.











## Added-Value Services

Ask us about all of the services we have to offer. Our team of professionals possess a diverse portfolio of expertise, skills, and experience that our clients find instrumental in meeting their business needs.

#### **LOSS CONTROL**

- >> OSHA Updates
- >> Return to Work Programs
- >> HR and Human Capital Services
- >> Cyber Risk Analysis



#### **HEALTH COACHING**

- >> Individual Coaching
- >> Group Coaching
- >> Health Curriculum Design
- >> Corporate Wellness Programs

#### **DISC ASSESSMENT**

DISC personality profile assessment provided by our Maxwell Certified Behavioral Analysis Trainer.













### Locations & Contacts

Universal Group, LTD. is located in multiple locations and expanding every year. Here are our company's current locations and main contacts:



#### OMAHA, NEBRASKA

2625 S 140th St., Omaha, NE 68144

Daniel R. Headlee, CIC P: 402-399-8721

Email: dheadlee@universalinsgroup.com



#### **TENNESSEE**

**Zach Hickson** 

P: (317) 965-2152

Email: zhickson@universalinsgroup.com



#### **COLUMBUS, NEBRASKA**

2822 23rd Street, Columbus, NE 68601

Steve Barnes, CLCS, AFIP, CPIA P: 402-206-1874

Email: sbarnes@universalinsgroup.com



#### **SOUTH CAROLINA**

113 Park Street NE, Wagener, SC 29164

Sterling McMillan P: (843) 601-3788

Email: smcmillan@universalinsgroup.com



#### PHOENIX, ARIZONA

23460 N 19th Ave, Ste. 150, Phoenix, AZ 85027

Mike McCoy, CIC P: 602-625-2335

Email: mmccoy@universalinsgroup.com



#### **SPECIALTY GROUP**

2625 S 140th St., Omaha, NE 68144

Joseph C. McIlhon, CPCU, ARM, AU, RWCS P: 402-670-3659

Email: jmcilhon@universalinsgroup.com





Call us at (402) 399-8721 | Visit www.universalinsgroup.com



\*Any ORA member is welcome to share in any meeting at any time. If you would like to speak at a meeting, please call Jennie Warren at 402-493-4739 and schedule a time.

OCT. 12th	Monthly Board Meeting Jams - 3:30 p.m. 1101 Harney Street
NOV. 9th	Monthly Board Meeting Spencers - 3:30 p.m. 102 S 10th Street
DEC	<b>Holiday Board Meeting</b>
6th	TBD - 3:30 - 6:30 p.m. 1022 Howard Street



WOULD YOU LIKE TO BE ON THE BOARD OF THE OMAHA RESTAURANT ASSOCIATION?

All you need to do is nominate yourself or have a co-worker do it. We need: Name, company name, cell phone #, e-mail address and a few sentences on why you would be an asset to the board.

NOMINATIONS DUE BY OCTOBER 15TH AND VOTED ON BY NOVEMBER 15TH.

#### Omaha Restaurant Association Board of Directors

PRESIDENT

MATT BROWN V Mertz

VICE PRESIDENT

JESSICA KEITH

Corkscrew Wine & Cheese

**S**ECRETARY

KATIE VAP

Quality Brands Omaha

Treasurer

JEFF PETERSON Spin Linen

IMMEDIATE PAST
PRESIDENT

**GLENN WHEELER** 

Spencer's for Steaks & Chops

Executive

DIRECTOR
JENNIE WARREN

EX-OFFICIO DIRECTORS

JOE GAUBE

Douglas County Health Dept.

LARISSA CODR

Heartland Payment Systems

RESTAURANT DIRECTORS

VICTOR CABRIALES
Restaurants Inc.

JARED CLARK

Railcar/Timber Wood Fire Bistro

TIM DARBY Magnolia Hotel

NATALIE HANKINS DJ's Dugout

CAITLYN HAZELWOOD

Jam's

CHAS KLINE

Rathskeller Bier Haus

PAUL KULIK Le Bouillon & Via Farina

> DAN O'BRIEN Acadian Grille

**PURVEYOR DIRECTORS** 

MAURA CAROLAN

Performance Foodservice

CHRIS DAVIS
Sysco Lincoln Inc.

LUCIANO D'ANGELO

US Foods
GRANT GASTON

The Italian Vine Wine Distributors

**DOUG JOLKOWSKI** 

Republic National Distributing Co.

HANS MAASDAM

Southern Glazer's Wine and Spirits

**JOEL PRIEST** 

Hospitality Management Systems

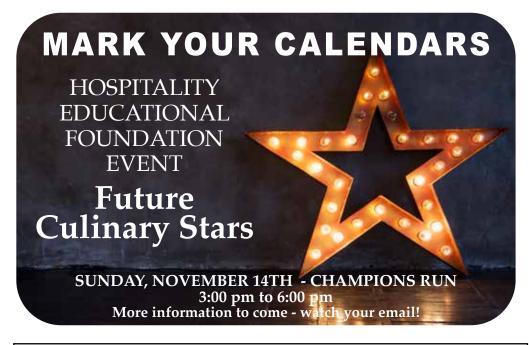
**JERRY SMITH** 

Loffredo Fresh Produce

ZACH WIGGINTON Chesterman Coca-Cola

#### **LIAISONS**

BRAIN BARKS Food Bank for the Heartland ZOE OLSON Nebraska Restaurant Association BRIAN O'MALLEY Institute for the Culinary Arts @ MCC SHERI POTTER DiTendenza Food Photography and Design



### SEPTEMBER IS SUICIDE PREVENTION MONTH

A  $1\frac{1}{2}$ -hour presentation called QPR — or Question, Persuade and Refer — is available at suicideprevention.nebraska.edu/resourcesandlinks.htm. The Nebraska chapter of the American Foundation for Suicide Prevention and the Nebraska State Suicide Prevention Coalition also offer additional resources.

If you or someone you know is thinking about suicide, call the National Suicide Prevention Lifeline at 800-273-8255 for English or 888-628-9454 for Spanish. If someone is in immediate danger, dial 911. *Omaha World Herald https://omaha.com/*